# COMMUNITY RESOURCE ASSISTANCE GUIDE

Randolph County, NC

North Carolina Division of Workforce Solutions



12/18/2018

## COMMUNITY RESOURCE ASSISTANCE GUIDE

#### Randolph County, NC

## **Childcare/Youth Services**

Agency Name:	Randolph County Partnership for Children-Child Care Services
Address: Phone: Contact: Website: Service(s) Offered:	349 Sunset Avenue, Asheboro, NC 27203 336-629-2128 Cindy Shoe or Wendy Tellez (Bilingual) <u>www.randolphkids.org</u> Assistance in finding child care or pre-k programs, bilingual
Agency Name: Address: Phone: Contact: Website: Service(s) Offered:	<b>Regional Consolidated Services Head Start</b> 221 S. Fayetteville Street, Asheboro, NC 27204 336-672-5570 Maria Recendez or Heather Brune-Brewer <u>www.headstart.regionalcs.org</u> Child Development
Agency Name: Address: Address: Phone: Phone: Website: Email: Service(s) Offered:	Randolph County Department of Social Services 1512 N. Fayetteville Street, Asheboro, NC 27203 402 Balfour Drive, Archdale, NC 27263 336-683-8000 (Asheboro) 336-318-6404 (Archdale) www.co.randolph.nc.us/dss DSSDirector@RandolphCountyNC.gov Daycare assistance, resources and material in Spanish
Clothing	
Agency Name: Address: Phone: Contact: Email: Service(s) Offered:	Community Outreach of Archdale-Trinity (COAT) 10607 N. Main Street, Archdale, NC 27263 336-431-3663 Monday-Friday 9:00am-2:00pm – Open 9:00am-11:00am – Assistance Available <u>coatcommunity@northstate.net</u> Provides clothing
Agency Name: Address:	<b>Goodwill Industries</b> 1064 E. Dixie Drive, Asheboro, NC 27203

1064 E. Dixie Drive, Asheboro, NC 27203 336-629-5955 – Store 336-610-0400 – Resource Center www.triadgoodwill.org Low priced clothes

Website: Service(s) Offered:

**Phone:** 

Agency Name: Address: Phone: Contact: Service(s) Offered:	Liberty Bargain Shop 329-B W. Bowman Avenue, Liberty, NC 27298 336-622-0031 Wednesday-Saturday 10:00am-5:00pm – Wednesday-Friday 10:00am-2:00pm – Saturday Provide emergency assistance, food pantry, and second-
	hand store
Agency Name:	Randleman Community Service
Address:	150 S. Main Street, Randleman, NC 27317
Phone:	336-495-1067
Contact:	Tuesday-Friday – 8:30am-1:30pm
Service(s) Offered:	Provides clothing
Agency Name:	Salvation Army Thrift Store
Address:	472 E. Dixie Drive, Asheboro, NC 27203
Phone:	336-328-0891
Contact:	Patrice Parnele
Website:	www.Salvationarmyusa.org
Service(s) Offered:	Clothing Vouchers available – before 2:00pm M-F
Agency Name:	The Red Door Resale
Address:	129 Sunset Avenue, Asheboro, NC 27203
Phone:	336-626-4159
Website:	www.randolphfcc.org
Service(s) Offered:	Women's clothing at low cost

## **Education/Training**

Agency Name: Address:	Randolph Community College 629 Industrial Park Avenue, Asheboro, NC 27205
	(Asheboro campus)
	110 Park Drive, Archdale, NC 27263
	(Archdale campus)
	100 Hillary Street, Randleman, NC 27317
	(Randleman campus)
Phone:	336-633-0200 – Asheboro Campus
	336-328-1750 – Archdale Campus
	336-328-1759 – Randleman Campus
Website:	www.randolph.edu
Service(s) Offered:	Diploma and associate degree programs, continuing education classes, personal enrichment classes, online classes, basic skills classes, developmental services, early college high school

Agency Name: Address: Phone:

Website: Service(s) Offered:

#### Agency Name:

Address: Phone: Website: Service(s) Offered:

#### **Goodwill Industries**

1064 E. Dixie Drive, Asheboro, NC 27203 336-610-0400 – Resource Center 336-629-5955 – Store www.triadgoodwill.org Computer classes, GED classes, Workshops

Richmond Community Support Services (WIOA) 600 S. Fayetteville Street, Asheboro, NC 27203 336-625-5128 www.rccsc393.org

Education, on-the-job trainings, and work experiences for dislocated and adult workers. Program may assist with tuition, fees, books and supplies.

#### **Employment**

Agency Name: Address: Phone: Website: Service(s) Offered:	NCWorks Career Center – Randolph 600 S. Fayetteville Street, Asheboro, NC 27203 336-625-5128 www.ncworks.gov Professional staff to assist with job search, unemployment insurance, re-employment services and specifically veterans, older workers, former offenders. Workforce Innovation and Opportunity Act programs available for Adults, Dislocated Workers and Youth. Career Resource Center with computer access for job search, online application completion, resume preparations, skill assessments, telephone and fax service, labor market information. WorkKeys testing available.
Agency Name: Address: Phone: Website: Service(s) Offered:	Goodwill Industries 1064 E. Dixie Drive, Asheboro, NC 27203 336-610-0400 – Resource Center 336-629-5955 – Store www.triadgoodwill.org Jobs on the Outside (JOTO for former offenders, resume assistance, interest inventories, fax, copier, printer services, workshops for interviewing skills, resume writing.
Agency Name: Address: Phone: Website: Service(s) Offered:	Vocational Rehabilitation 958 S. Park Street, Asheboro, NC 27203 336-629-1040 www.ncdhhs.gov Work adjustment, supported employment; educational

training services; job development rehabilitation

engineering; vocational assessments.

## <u>Financial</u>

Agency Name:	<b>Consumer Credit Counseling of the Greater</b>
	Greensboro area
Address:	513-C White Oak Street, Asheboro, NC 27203
Contact:	Thursday and Friday
Phone:	336-373-8882
Service(s) Offered:	Professional financial advice, credit counseling, housing
	and mortgage education, free workshops on housing,
	money management and debt consolidation.

#### Food

Agency Name: Address: Contact: Phone: Contact:

Website: Service(s) Offered:

Agency Name: Address: Phone: Contact:

Email: Service(s) Offered:

Agency Name: Address: Phone: Contact:

Service(s) Offered:

Agency Name: Address: Phone: Contact: Email: Service(s) Offered: Agency Name: Address:

#### **Christians United Outreach Center (CUOC)** 930 S. Fayetteville Street, Asheboro, NC 27203

Thursday and Friday 336-625-1500 Monday-Thursday 10:00am-3:00pm – Monday-Wednesday 10:00am-6:00pm – Thursday www.CUOC.org Food pantry, medical care, assistance with rent, utilities and housing.

#### Community Outreach of Archdale-Trinity (COAT)

10607 N. Main Street, Archdale, NC 27263 336-431-3663 Monday-Friday 9:00am-2:00pm – Open 9:00am-11:00am – Assistance Available <u>coatcommunity@northstate.net</u> Food Pantry

#### Liberty Association of Churches

125 S. Greensboro Street, Liberty, NC 27298 336-622-8312 Walk-Ins Welcome Monday-2:00pm-5:00pm Thursday-2:00pm-5:00pm Food pantry, Food Lion vouchers

#### Ministerial Association (Ramseur residents only) 731 Liberty Street, Ramseur, NC 27316 336-824-8776 Call for Appointment

<u>ramseurministerialassociation@gmail.com</u> **Provides food Our Daily Bread Soup Kitchen of Asheboro** 831 E. Pritchard Street, Asheboro, NC 27203

Phone: Contact: Service(s) Offered:	336-626-2563 Walk-Ins Welcome Monday-Friday 11:30am-12:30pm Our Daily Bread exists to provide nutritious meals to needy families and individuals with a wholesome and peaceful environment where community is represented by those served and those who serve them.
Agency Name: Address: Phone: Contact: Email:	Ramseur Food Pantry (Ramseur residents only) 724 Liberty Street, Ramseur, NC 27316 336-824-8045 Call for Appointment-Proof of residence is required. <u>ramseurfoodpantry@gmail.com</u> Provides food
Service(s) Offered: Agency Name: Address: Phone: Contact: Service(s) Offered:	Randleman Community Service 150 S. Main Street, Randleman, NC 27317 336-495-1067 Tuesday-Friday – 8:30am-1:30pm Provides food
Agency Name: Address: Address: Phone: Phone: Website: Email: Service(s) Offered:	Randolph County Department of Social Services 1512 N. Fayetteville Street, Asheboro, NC 27203 402 Balfour Drive, Archdale, NC 27263 336-683-8000 (Asheboro) 336-318-6404 (Archdale) www.co.randolph.nc.us/dss DSSDirector@RandolphCountyNC.gov Food & Nutrition (food stamp) program.
Agency Name: Address: Phone: Website: Service(s) Offered:	Randolph County Public Health Department 2222-B S. Fayetteville Street, Asheboro, NC 27203 336-318-6200 www.co.randolph.nc.us WIC (Women Infant Children) Nutrition for low-income pregnant, postpartum and breastfeeding women, infants and children until the age of five
<u>Home Health</u>	
Agency Name: Address: Contact: Phone: Website: Service(s) Offered:	<b>Community Health Services of Randolph Hospital</b> 364 White Oak Street, Asheboro, NC 27203 Randolph Hospital Kim Burroughs 336-633-7721 or 336-629-8896 <u>www.randolphhospital.org/svc_community_home</u> In-home healthcare, physical therapy, speech and accumational therapy

In-home healthcare, physical therapy, speech and occupational therapy

## Legal Aid

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Agency Name: Address: Phone: Email: Website: Service(s) Offered:	Better Business Bureau of Central NC 3608 W. Friendly Avenue, Greensboro, NC 27410 336-852-4240 info@greensboro.bbb.org www.bbb.org/greensboro List of business or charity and information about it, finding BBB accredited business, filing complaints, reports, consumer protection and education.
Agency Name: Address: Phone: Contact: Service(s) Offered:	Central Carolina Legal Services 122 N. Elm Street (PO Box 3467) Greensboro, NC 27402 336-272-0148 Janet McAuley Blue Free legal assistance in civil matters to low income individuals. Clients must meet an income requirement before services will be rendered. Areas of service include domestic violence, consumer assistance programs, wills, elder law, and tenant/landlord issues. Assistance in other areas may be provided. Litigation and service area are limited.
Agency Name: Address: Phone: Email: Website: Service(s) Offered:	NC Attorney General's Office 114 W. Edenton Street, Raleigh, NC 27603 919-716-6400 www.ncdoj.com & www.ncleg.net www.ncdoj.gov Links to government-related issues, NC programs and laws, complaints, legal issues, and rights, consumer protection, identity theft, no call registry, citizen's rights, etc.

## **Local/County Government**

Agency Name: Address: Phone: Website: Service(s) Offered:	<b>City of Asheboro</b> 146 N. Church Street, Asheboro, NC 27203 336-626-1201 <u>www.ci.asheboro.nc.us</u> Cultural and recreational services, inspections, public safety, and public works
Agency Name: Address: Phone: Website: Service(s) Offered:	City of Randleman 101 Hillary Street, Randleman, NC 27317 336-495-7500 www.randleman.org Fire and police departments, public library, parks and recreation, planning and zoning, public works, sanitation and water treatment.

Agency Name: Address: Phone: Website: Service(s) Offered:	Randolph County Government 725 McDowell Road, Asheboro, NC 27205 336-318-6300 www.co.randolph.nc.us & www.randolphcountync.gov Inspections, child support, elections, tax collections, emergency services, planning and zoning, public health, library, public works, sheriff's office, register of deeds, soil and water, Veterans services.
Agency Name: Address: Phone: Email: Website: Service(s) Offered:	Town of Liberty 239 S. Fayetteville Street, Liberty, NC 27298 336-622-4276 townofliberty@rtelco.net www.liberty-nc.com Fire department, library, parks and recreation, police department, public works, senior center library
Agency Name: Address: Phone: Website: Service(s) Offered:	Town of Ramseur 724 Liberty Street, Ramseur, NC 27316 336-824-8530 www.thetownoframseur@triad.rr.com Fire and police departments, public works, water department, planning and zoning, library, emergency services.
<u>Medical Care</u>	
Agency Name: Address: Phone: Contact:	Christian United Outreach Center (CUOC) 135 Sunset Avenue, Asheboro, NC 27203 336-625-1500 Debbie Cole Monday-Wednesday 10:00am-3:00pm Thursday 12:00pm-6:00pm Closed on Friday
Website: Service(s) Offered:	<u>www.cuoc.org</u> Emergency medications and medical equipment
Agency Name: Address:	Merce Family Health Care 1831 N. Fayetteville Street, Asheboro, NC 27203 308 Brewer Street, Asheboro, NC 27203 (DENTAL)
Phone:	336-672-1300 – Medical Services 336-610-7000 – Dental Services 336-672-3044 – FAX
Website: Service(s) Offered:	www.mercefamilyhealthcare.com Medical and dental services, help to those without insurance, service individuals with Medicare, Medicaid, Health Choice, other insurance plans.

Agency Name: Address: Phone:

Website: Service(s) Offered:

#### Agency Name: Address: Address: Phone: Phone: Website: Email: Service(s) Offered:

Agency Name: Address: Phone: Website: Email: Service(s) Offered:

#### Randolph County Health Department

2222-B S. Fayetteville Street, Asheboro, NC 27205 336-618-6171 – WIC 336-318-6200 – All other services www.randolphcountync.gov

Pregnancy care management, care coordination for atrisk children, birth to 5 years. Case management, Communicable disease screening and immunizations, dental health for qualifying school-aged children and families, mammograms, pap smears, family planning, maternity clinics, Woman Infant Children (WIC) nutrition for qualifying women.

#### **Randolph County Department of Social Services**

1512 N. Fayetteville Street, Asheboro, NC 27203 402 Balfour Drive, Archdale, NC 27263 336-683-8000 (Asheboro) 336-318-6404 (Archdale) www.co.randolph.nc.us/dss DSSDirector@RandolphCountyNC.gov Medicaid; aid to the blind.

#### **Randolph Health**

364 White Oak Street, Asheboro, NC 27203 336-625-5151 www.randolphhealth.org

april.thornton@randolphhealth.org

Provides quality healthcare and fosters health and wellness in our communities. Back and Neck Care; Injections, Surgical Treatment; Hospital Stay, Breast Center, Mammograms; Cancer Center; Cancer Rehabilitation, Cancer Treatments, Cancer Surgery, Chemotherapy, Imaging, Nutrition Services, Radiation Therapy, Research and Clinical Trials; Financial Counseling, Patient and Family Resources; Relaxation **Opportunities:** Lung Cancer Screening: Maternity Services, Pulmonary Services; Bronchoscopy, Pulmonary Function Testing, Pulmonary Rehabilitation, Respiratory Therapy, Rehabilitation; Aquatic Therapy, Balance Rehabilitation, Bioness, Hand and Upper Extremities, Orthopedic Rehabilitation, Osteoporosis, Pediatric Therapy, Speech Therapy; Cardiac Services, Cardiac Rehabilitation, Cardiac Testing, Colonoscopy Services, Community Alternatives Program, Diabetes Center, Emergency Services, HIV Community Care, Home Health Services, Imaging Services, MRI Center, Joint Care, Shoulder Replacement; Sports Medicine, Concussion Management, StavWell Senior Care; Stroke Care; Surgical Services; Vascular Services, Peripheral

Vascular Lab, Varicose Veins and Venous Insufficiency;		
Wound Care & Hyperbaric Center. Several classes,		
lectures and workshops for the public are offered on a		
regular basis.		

Agency Name: Address: Address: Phone: Phone: Contact:

Website: Email: Service(s) Offered: White Oak Urgent Care 197 NC-42, Asheboro, NC 27203 608 W. Academy Street, Randleman, NC 27317 336-625-2560 (Asheboro) 336-495-1001 (Randleman) Monday-Friday – 8:00am-8:00pm Saturday – 9:00am-6:00pm Sunday – 10:00am-6:00pm www.whiteoak-urgentcare.com DSSDirector@RandolphCountyNC.gov Urgent illness, minor injuries, occupational medicine, laceration repair, drug/alcohol screening, employment physicals, school and sports exams, workers

compensation injuries, lab/X-ray/EKG capabilities and pediatric care.

#### Mental Health

Agency Name: Address: Phone: Contact: Service(s) Offered:	Children's Developmental Services Agency (CDSA) 122 N. Elm Street, Suite 400, Greensboro, NC 27401 336-334-5601 Debbie Kennerson Children with special needs. Family guidance and counseling, follow up and evaluations, speech, language, occupational and physical therapies, materials in Spanish
Agency Name: Address: Address: Phone: Phone: Website: Service(s) Offered:	Daymark Recovery Services Inc. 110 W. Walker Avenue, Asheboro, NC 27203 205 Balfour Drive, Archdale, NC 27263 336-633-7000 – Asheboro 336-431-0700 – Archdale www.daymarkrecovery.org Mental health and substance abuse services. Substance abuse outpatient treatment, mental health outpatient treatment, psychiatric services, medical services, emergency services, intensive in-home services, DWI/DWLR services.

## **Miscellaneous (Other Services)**

Agency Name: Address: Phone: Contact: Website:	Family Services of the Piedmont 315 E. Washington Street, Greensboro, NC 27401 336-387-6161 24/7 Crisis Line for Domestic Abuse: 336-273-7273-Greensboro 336-889-7273-High Point www.familyservice-piedmont.org
Service(s) Offered:	Providing accessible, affordable, high quality counseling to families and individuals who are experiencing problems including but not limited to mental health, child abuse, domestic violence, financial health and substance abuse.
Agency Name: Phone: Service(s) Offered:	NC Family Health Resources Line 1-800-For Baby Provides information over the phone about Medicaid for children, child development, preconception, pregnancy, breastfeeding, and substance abuse help for pregnant women and basic care of infants and children. Services also available in Spanish.
Agency Name:	Central Piedmont Community Action (Randolph County)
Address:	Central Office: 1401 Ross Avenue, Siler City, NC 27207 Local Office: 703 Farr Street, Asheboro NC 27203
Phone:	Central Office: 919-742-2277 Local Office: 336-636-5179
Contact:	Natasha Elliott, Executive Director Sheryl Andrews, Community Services Block Grant Director
Website: Service(s) Offered:	www.cpcanc.org Community Services Block Grant (CSBG) – Comprehensive support and assistance for low-income families to enhance family potential, economic opportunities, and self-sufficiency. Services include but are not limited to: Employability Assistance, Financial Literacy, Adult Education, Job Training, Affordable Housing Development, Transitional Housing Assistance, and Supportive Services (Child Care, Transportation, Food, etc.) Skills development workshops are offered quarterly and annual events are hosted to increase awareness concerning local issues and to foster unity and goodwill in the community. Scheduled events are announced on the agency's website.

## <u>Rent/Utility/Housing</u>

Agency Name: Address: Phone: Contact: Website: Service(s) Offered:	Christian United Outreach Center (CUOC) 135 Sunset Avenue, Asheboro, NC 27203 336-625-1500 Walk-Ins Welcome <u>www.CUOC.org</u> Financial assistance (rent, utilities, basic car repairs, etc), transitional housing program for homeless individuals.	
Agency Name: Address: Phone: Contact: Website: Service(s) Offered:	Asheboro Housing Authority 338 Wainman Avenue, Asheboro, NC 27203 336-629-4146 Monday-Friday 8:00am-5:00pm Closed on Wednesdays <u>www.affordablehousingonline.com</u> Subsidized rent, Section 8 and public housing, Fair Housing administration, and FHA Administration.	
Agency Name: Address: Phone: Website: Service(s) Offered:	Habitat for Humanity of Randolph County 3060 S. Fayetteville Street, Asheboro, NC 27205 336-625-1429 www.habitatrc.org Build houses for families in need of decent housing. Each adult in the family must invest a specified amount of hours of labor on someone else's house, work with volunteers to build their own house, attend classes on budgeting, home maintenance, yard care, and attend homeowner association meetings.	
Agency Name: Address: Phone: Contact: Website: Service(s) Offered:	Randleman Housing Authority 606 S. Main Street, Randleman, NC 27317 336-498-7686 Monday-Friday 8:00am-5:00pm <u>www.affordablehousingonline.com</u> Subsidized rent, Section 8 and public housing, Fair Housing administration, and FHA Administration.	
Agency Name: Address: Address: Phone: Phone: Website: Email: Service(s) Offered:	Randolph County Department of Social Services 1512 N. Fayetteville Street, Asheboro, NC 27205 402 Balfour Drive, Archdale, NC 27263 336-683-8000 (Asheboro) 336-318-6404 (Archdale) www.co.randolph.nc.us/dss DSSDirector@RandolphCountyNC.gov Help with heating and cooling issues, low income emergency assistance program, lifeline and link up for discounted telephone service.	

Agency Name: Address: Phone: Contact: Email: Service(s) Offered:	<ul> <li>Shelter of Hope</li> <li>133 W. Wainman Avenue, Asheboro, NC 27203</li> <li>336-318-0012</li> <li>Jeff Looney</li> <li>pastorlooney@yahoo.com</li> <li>To provide safe shelter, food, support services and an avenue to self-sufficiency for homeless men. We believe that all people deserve the basic necessities of life and the community in which we live is called to serve this purpose.</li> </ul>
Agency Name: Phone: Contact: Email: Website: Service(s) Offered:	NC Foreclosure Prevention Fund 1-888-990-6521 Monday-Friday – 9:00am-5:00pm <u>questions@nchfa.com</u> <u>www.ncforeclosureprevention.gov</u> Zero-interest, deferred loans to homeowners struggling to pay their mortgage. Call for more information and t see if you qualify.

#### Support Groups

Agency Name: Address: Phone: Contact: Email: Website: Service(s) Offered:	NETworX for Hope Randolph 300 S. Main Street, Asheboro, NC 27203 336-302-4093 Peter Brisley pbrisley@networxforhope.com www.networxforhope.com We aim to provide education and safe relationships which will empower those who are experiencing poverty to transform their lives and our community. Our vision is Randolph County free from poverty in all its forms.
Agency Name: Address: Address: Phone: Crisis Line: Phone: Crisis Line: Website: Service(s) Offered:	Family Crisis Center 624-A S. Fayetteville Street, Asheboro, NC 27203 3201 Archdale Road, Archdale, NC 27263 336-626-5040 – Asheboro 336-629-5149 – Asheboro 336-431-0072 – Archdale 336-434-5579 – Archdale www.randolphfcc.org Children's group, shelter for women and children, group counseling, anger management, sexual assault and parenting classes, court advocacy, assistance with restraining orders, referrals to agencies, food pantry to those involved in their programs. Spanish resources and staff.

Agency Name:	Hospice of Randolph County
Address:	416 Vision Drive, Asheboro, NC 27203
Phone:	336-672-9300
Email:	info@hospiceofrandolph.org
Website:	www.hospiceofrandolph.org
Service(s) Offered:	Offers a variety of support groups to include, Kids Path program, grief education, grief share support group, bereavement follow-up, focus groups: loss of spouse/significant other, child loss, parent loss, suicide/traumatic loss, holiday support, and other focus groups offered as needed. Call for more information.
<b>Transportation</b>	

**Piedmont Authority for Regional Transportation** 

disabilities, human service agencies, and the general public are provided on a county-wide basis. Resource

PART Address: 602 S. Regional Road, Greensboro, NC 27409 336-883-7278 or 336-662-0002 **Phone: Contact: Customer Service Email**: contactus@partnc.org Website: www.Partnc.org Service(s) Offered: Regional transportation over an established route at low cost. Full fare (one-way) \$3.00 or \$90.00 for 31 day pass. Seniors (60+), disabled, students (one-way) \$1.50 or \$45.00 for 31 day pass. **Agency Name: Regional Coordinated Area Transportation** System (RCATS) 347-B W. Salisbury Street, Asheboro, NC 27203 Address: **Phone:** 336-629-7433 or 1-866-580-8726 **Contact/Email:** Glenda Vasquez at rcatsdispatch@senioradults.org **Contact/Email:** Angela Viera at reservations@senioradults.org Website: www.senioradults.org Service(s) Offered: Provides non-emergency, public transportation service to all Randolph and Montgomery County residents on an advance reservation basis. Curb-to-Curb transportation services for older adults, persons with

materials offered in Spanish.

**Agency Name:**